



JLA-K9 GROOMING

Terms & conditions/record card



Please fill in the information below as accurately as possible so we can provide the best possible service. Read carefully the additional sheets for our full terms and conditions, and sign the back of this form to say you understand and accept them (no treatment can begin until this form is completed).

Your name	
Address	
☎ Home	
📱 Mobile	
✉ Email	

Dog's name		Breed	
Age/DoB		Dog/Bitch	
Colour		Microchipped	
Spayed/Neutered		1:1 needed?	
Allergies			
Vaccinated for			

Thinking of your dogs grooming process, please circle one of the numbers for each sections below (and on the back of this sheet) using the scale of 1 to 5:

A) Rate your dogs skin condition:

1	2	3	4	5
(No problems at all)				(Poor, many problems)

B) How often do you brush & comb?

1	2	3	4	5
(Never)				(Regularly)

Continued>

Terms & conditions/record card (continued)

C) Knots affect the amount of time we need to spend on your dog, and so affect the price. Your dogs knot condition is:

1	2	3	4	5
Knot free Normal time	Almost knot free Normal time	Some knots Maybe extra time	Knots May require shaving	Matted Will require shaving

D) How would you describe your dogs nervous condition (this will affect charges):

1	2	3	4	5
(Not at all) Normal time	(Slight) Normal time	(Nervous sometimes) Maybe need 1:1	(Quite nervous) Probably need 1:1	(Very nervous) Will need 1:1

E) How aggressive is your dog (this will affect charges)?

1	2	3	4	5
(Not at all) Normal time	(Very rarely) Normal time	(Occasionally) Maybe need 1:1	(Quite aggressive) Probably need 1:1	(Very aggressive) Will need 1:1

This is a brief overview of our *Terms & Conditions*. Please refer to our full terms and conditions (separate sheets) for a detailed breakdown, which you must read and keep safely:

- **Pets Health & Welfare** - this is of paramount importance to us
- **Vaccinations** - your dog must be vaccinated against parvovirus and distemper
- **Fleas & Ticks** - your responsibilities and what we do should we find these on your pet
- **Aggressive & poorly socialised dogs** - responsibilities under the Dangerous Dogs Act, and what you must tell us
- **Incomplete Grooms** - what happens if we can't complete the grooming process
- **Matted Coats** - what can be the effects of this serious condition, & possible side effects of treatment
- **Shave Down Waiver** - responsibilities should this process be necessary, and what side effects may occur
- **Accidents** - although rare, what can happen and how these may occur
- **Duty of Care** - the records we are obliged by law to keep

Your Agreement

I have received the full terms and conditions, and understand and agree to them all:

Signed _____ Print name _____

Date _____